



TONI
HOTEL****

A - Z

A

Arrival

We are pleased to welcome you to our Hotel Toni.
Your room is ready at around 3 p.m.

Allergies

People with food allergies and intolerances, with pleasure our kitchen team will arrange an individual meal according to your specific needs.

B

Baby

Certainly, we provide you free of charge with a baby cot on request.

Bath towels

Every day tons of detergent and millions of gallons of water are used to wash towels that have only been used once. Please help us to save water and note: towels on the floor mean - please change-, towels hanging up means -we will use it again-.
You will also find towels in our SPA and Pool area.

Bill

You can settle your room bill any time during your stay with us. Consumptions will be charged to your room bill, please sign the receipts. We accept cash, ec-card, master card and visa.

Bikes

You can accommodate your bikes in our ski-room.

Breakfast

Breakfast is served from 7.30 a.m. until 10 a.m. in the restaurant. Start your day with a healthy breakfast. From warm dishes, up to our little sweet corner – there is something for every taste.

Bathrobes

For an extra charge of Euro 10,00 you can get a bathrobe at the reception.

Credit Cards

We accept Ec-card, Mastercard and Visa.

Carriage rides with Horses

We are happy to organize winter, like summer, a carriage ride for you. More information is available at the front-office desk.

Culinary

Our daily changing dinner buffet with Live-Cooking offers you a wide range of diversity. We offer you Pinzgauer Specialities, Austrian Cuisine and also Mediterranean food. Soft drinks are during the dinner included. For a special evening our service team recommend you some good wine, of course.

Change of towels and bed linen

We are concerned about the well-being of our guests, but also of the environment. If you agree with us, we would like to inform you that your towels, which remain on the hook, will not be washed. Dirty towels in the bath tub/floor mean – please wash-. Of course, we also change your towels daily upon request. If you want to change the linen, please inform us at the front office desk.

D

Departure

We kindly ask you to leave the room until 10 a.m. On request you can ask for a late check-out. If you want to keep the room until 5 p.m. we charge 50% of the daily rate.

E

Entrance

Our entrance is closed from 11 p.m. until 7 a.m. During this time, you can use our night entrance with your room key.

Elevator

Due to noise protection reasons our elevator is closed from 11 p.m. until 7 a.m.

Environment

Environmental protection and sensible energy management are also part of our environmental philosophy. You can help us with this. Your rooms get cleaned daily. Towels, which are on the floor are changed automatically. Towels that are hanging are not replaced.

Event

For seminars or meetings – with our event room “Achenblick” we support you with organizing an event for up to 110 people. Please ask the reception for more information.

F

Fitness

For your sporting ambitions our fitness-room is opened daily from 7 a.m. until 9 p.m. The use of all fitness equipment is forbidden for teens under 16 years. Using at your own risk. Parents are responsible for their children.

Flowers & special moments

Our Front-office team can gladly accept your order and help you with special requests. Please dial from the room phone 9. Please let us know in time.

Food

Breakfast	7.30 a.m. until 10 a.m.
Lunch	12.30 p.m. until 1.30 p.m. (small menu)
Cake & coffee	3 p.m. until 4 p.m. (summer time)
Dinner	6.30 p.m. until 9 p.m.

H

Hotel Bar

Our hotel bar is opened daily from 3 p.m. until 11 p.m. for you. From the afternoon drink to the aperitif and nightcap,

K

Kid's playroom

For our little guests we have an indoor kid's playroom which is daily open from 9 a.m. until 9 p.m. Parents should pay attention and take care of their children.

L

Lunch package

If you check out before 7 a.m. we gladly offer you a packed lunch for your journey back home instead of breakfast. Please let us know the day before until 5 p.m.

Lost & Found

In case of lost items, please contact our reception. Also, if items are found, please leave them with our reception team.

M

Massage

Treat yourself in our beauty-room and choose your ideal treatment from our enclosed brochure. To book appointment please contact our front-office team.

Minibar

You will find the price list right above the minibar. Please note, that your hotel bill will be charged with your consumptions. We kindly ask you to announce your consumptions at the front-office desk when checking out.

N

Night Auditor

Our night auditor is available from 11 p.m until 7 a.m.

P

Parking

Free parking facilities can be found on the hotel premises.

Pharmacy

Steinbock Apotheke (centre of Kaprun)
Sigmund-Thun-Strasse 22, 5710 Kaprun
opening hours: Mo-Su 8 a.m. until noon, 3.30 p.m. until 6.30 p.m.

Pool

Our indoor pool is daily open from 7.30 a.m. until 9 p.m. Towels are available on sight.

Payment

Please be advised that consumptions are booked to your room bill – please sign those receipts. We accept Mastercard, Visa or Ec-card.

R

Reception

Our reception is available from 7 a.m. until 11 p.m. With pleasure our front-office team will help you to organize your daily trips and give you information about the area Zell am See-Kaprun. For any further information or wishes please do not hesitate to contact our team.

Restaurant

For the length of your stay, we have booked a table for you every night. We serve a daily breakfast buffet from 7.30 a.m. until 10 a.m. For dinner you have the same table and the buffet starts at 6.30 p.m. until 9 p.m.

S

Safety box

Each room and suite have a safety box in the wardrobe. You can get the key from us at the front-office desk for a deposit of Euro 20,00 which you get back by returning the key.

Solarium

At the front-office desk you can buy solarium coins – 20 minutes for Euro 10,00. It is situated in our SPA area. You can use it all day long. Towels you will find in the entrance area of our SPA and Indoor Pool.

Summer toboggan run

On our family mountain Maiskogel you will find the -Maisiflitzer-. For more information please ask our front-office team.

Skibus

You can reach our Kitzsteinhorn Glacier directly with the K1 bus next to the hotel. Direction to Zell am See you have to take the Bus 660 on the other street side. The skibus is in winter free of charge. During summer time you get a discount with the summer card.

Ski tickets

You can buy your ski tickets directly at the front office desk. Thus, you prevent longer waiting times at the lift cash registers. Start your skiing day comfortably and relaxed. Lift tickets are available from 1 day.

Summer in Zell am See-Kaprun

Our region Zell am See-Kaprun offers numerous activities for all ages. Brochures and more information are at the front-office. The summer card allows you to visit many attractions for free – for some of them you receive discounts.

SPA

The SPA area is daily open from 3 p.m. until 8 p.m. Children under 16 years are not allowed. Please be advised that our SPA area is a naked area – so please follow our sauna rules. Towels you will find in the entrance area.

Spa Bag

On request you will get our spa bag with bathrobes for your stay. Please be advised that there is a deposit of Euro 50,00. By returning our spa bag back to the reception on departure you will get the deposit back.

Smoking

We want to advise you that we are a complete non-smoking hotel. Illicit smoking will be charged with a final cleaning fee of Euro 150. For our smoking guests there is the possibility to smoke on our terrace.

T

Transfer

With pleasure we can organize your private transfer, does not matter whether to the airport or for a trip to Salzburg.

Terrace

Our Gletscherblick terrace is always open for you in fair weather. Enjoy the splashing river and the view of the Kitzsteinhorn with coffee and cake or a glass of Prosecco.

U

Umbrella

For rainy days we offer you an umbrella which you get at the front office desk.

W

Wi-Fi

In the entire hotel area, free Wi-Fi is available for our guests.
Password: toni@5710